

## NGHA Refund Policy

**Statement of Purpose** This policy identifies the standards and process for refunds of NGHA registration fees.

**General** A written request (email will suffice) must be submitted to the Registrar before a refund is issued.

A \$50.00 administration fee will be charged to all withdrawing players.

Refunds will be issued only after the player’s registration cheque has cleared the NGHA bank account, all outstanding team fees and/or NGHA charges have been paid and all NGHA equipment and jerseys have been returned to the NGHA.

OWHA fees and HC insurance fees are non-refundable.

**Fall/Winter Season Refunds** Any player who accepts a spot on a AA and all other competitive teams and then withdraws, will forfeit her entire NGHA registration fee.<sup>1</sup>

For all others, the amount of the refund will be determined as follows:

<u>Level</u>	<u>Refund requested</u>	<u>Non-refundable portion</u> <sup>2,3</sup>
FUNDamental	Before first ice time	\$0.00
	First ice time to October 31	\$50.00
	November 1 to December 1	\$100.00
	After December 1	Entire registration fee
House League	Before first ice time	\$0.00
	First ice time to September 30	\$50.00
	October 1 to October 31	75.00
	November 1 to November 30	\$200
	After December 1	Entire registration Fee

**Team Fees** Team fees will be refunded based on incurred expenditures up to date of approved withdrawal by the Registrar.

<sup>1</sup> Exceptions are at the discretion of the NGHA program committee

<sup>2</sup> The noted non-refundable amounts are in addition to a \$50.00 administration fee, the OWHA registration fee and the HC insurance fee

<sup>3</sup> Exceptions are at the discretion of the NGHA program committee

**Competitive Skills Camp Refunds** A \$50 administration fee will be charged to all players who withdraw.  
No refunds will be issued after the start of the camp.

**Pre-season Conditioning Camp Refunds** A \$50 administration fee will be charged to all players who withdraw.  
If player withdraws from the pre-season conditioning camp before May 30<sup>th</sup>, the refund is \$100. If player withdraws after May 30<sup>th</sup>, no refund will be issued.

*Policy updated on: March 19, 2014*